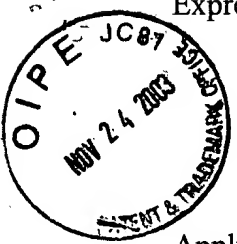


Express Mail Label No.: 299862888US

17207-00007  
PATENT

*(Handwritten)*  
9/B  
12/5/03  
*(Signature)*



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nabe et al.

:  
: Art Unit: 2171

Serial No.: 09/751,859

:  
: Examiner: Te Y. Chen

Filed: December 29, 1999

:  
:

For: METHODS AND SYSTEMS  
FOR ACCESSING MULTI-  
DIMENSIONAL CUSTOMER  
DATA

:  
:  
:

**RECEIVED**  
DEC 01 2003  
Technology Center 2100

**AMENDMENT AFTER FINAL**

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Applicants respectfully request consideration and entry of the following amendment  
submitted in response to an Office Action dated August 27, 2003 and made final.